

ViewClix E/Series Remote Control Replacement

The ViewClix remote control transmits its wireless signals to a small USB receiver that is plugged into the back of the ViewClix Frame.

Here are the steps to use the new remote control: ****Make sure to use the USB port that is BLUE****

1. Unplug the ViewClix frame from power.
2. Remove the existing USB receiver from the ViewClix frame.

This part will no longer be used.

3. Plug in the new USB receiver that was sent with the new ViewClix remote control into the **blue** USB port.
4. Plug the ViewClix frame back into power.
5. The frame will go through its startup screens and then you'll be able to use the new remote control.



ViewClix Remote Control Re-Pairing

It may be necessary to “re-pair” the transmitter with the receiver. Follow the steps below to re-pair.



1. Unplug the remote control's USB receiver from the ViewClix frame.
 2. Hold the remote control within 1-2 feet of the USB remote receiver.
 3. On the remote control, simultaneously press the OK button and the * button for 3 seconds and then release the buttons.
 4. The red light on the remote control will begin to flash (you can see the light flashing by looking at the back side of the remote control, at the joint between the top plastic piece and the metal case.)
 5. Plug the USB receiver back into the ViewClix frame. **Make sure to use the [BLUE](#) USB port**
- The red light should stop flashing. This indicates that pairing was successful.
 - If the light does not stop flashing, the pairing was not successful and you should try again using the same process.